

Coming August 2023!

## WE ARE ENHANCING HOW USER PASSWORDS ARE SET IN ASSURE

Ensuring that Assure meets the latest security requirements is one of our top priorities. That is why we are dedicated to continuously upgrading our existing functionality. Upgrading the Identity Server at the beginning of the year was a key step to enabling additional improvements, including the option to natively use [multi-factor authentication \(MFA\)](#) as part of your login process.

To continue to set up users in a safe and effective way, we are now enhancing how passwords are created and updated by enabling administrators to send users an email with a link to set their own password.

Companies using their own single-sign-on (SSO) will not be affected by this change.

### WHAT IS CHANGING?

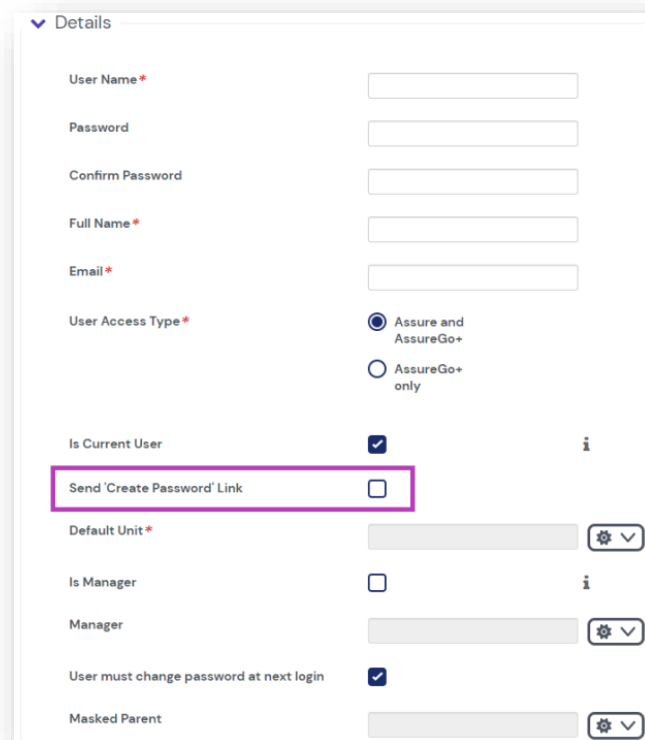
#### Option to send a 'Create password' link by email

Currently, when creating a new user's account, the administrator is required to create the initial password and email it to the user.

Going forward, the preferred method for setting a password will be to send the user a link via email for them to create a password themselves.

The user will get an email with their new username, which will contain a link requiring the user to select their own password. This link will expire after 48 hours, but the administrator can resend the link at any time. Once a user has set their password, the option to send a reset email will appear in the user settings.

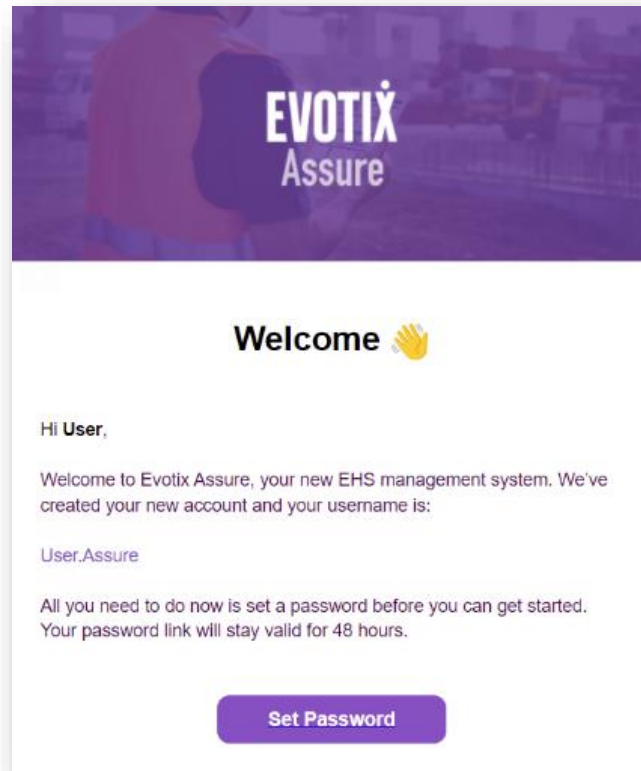
Your administrators will still be able to manually set a password for a user, however, you will no longer have the option to email this password to the user from Assure, as is it no longer recommended to send passwords by email.



The screenshot shows a 'Details' form for a user. The form includes fields for User Name, Password, Confirm Password, Full Name, and Email. Below these are radio buttons for 'User Access Type' (Assure and AssureGo+ selected, AssureGo+ only unselected). There are checkboxes for 'Is Current User' (checked) and 'Send 'Create Password' Link' (unchecked, highlighted with a purple box). Other fields include 'Default Unit', 'Is Manager', 'Manager', 'User must change password at next login' (checked), and 'Masked Parent'. Information icons are present next to 'Is Current User' and 'Is Manager'.

## Updated format for new user welcome email

As part of this update, the format and wording of the user set-up emails will be updated with a cleaner look and clear information for the users.



## WHAT DO I HAVE TO DO TO USE THIS FUNCTIONALITY?

You do not have to do anything on your end! After the release, this functionality will be automatically switched on.

To use the email-set up option, a user needs to have a valid email address to receive the link for password setup.

If using data import for users, updates will also be reflected in the import file.

- The password column can now accept a null value as passwords are no longer mandatory for data import of users.
- You will be able to include the new password email options to initiate password emails to multiple users.

Regards,

Your Evotix Team