

## ASSURE IDENTITY SERVER UPGRADE

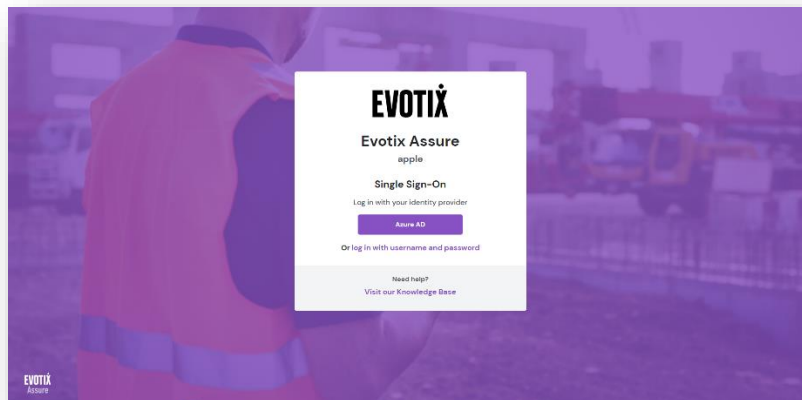
On 30 January 2023 we are upgrading our identity server to the latest version. This is the component of the Assure service that handles user logins and Single-Sign-On (SSO) requests.

### Why are we doing this?

Upgrading the identity server to the latest version ensures that Assure remains secure. The upgrade will also allow us to offer additional Single-Sign-On protocols such as SAML 2 in the future.

### How will this impact my users?

The only noticeable change for users will be the new look of the Assure login page. A customer admin user will be able to update the background image on the login page in the configuration menu.



### I use Okta for SSO. What do I need to do to prepare?

Customers that are using Okta as an identity provider need to make a configuration change to support the upgraded identity server. Your IT team will need to make the change before the upgrade is released. This can be made at any time leading up to the upgrade and will not impact the current Assure login.

**You can find detail about the changes that your IT team need to make on the next page.** If you have any questions or we can assist in any way, please do not hesitate to reach out.

**Stay safe,**

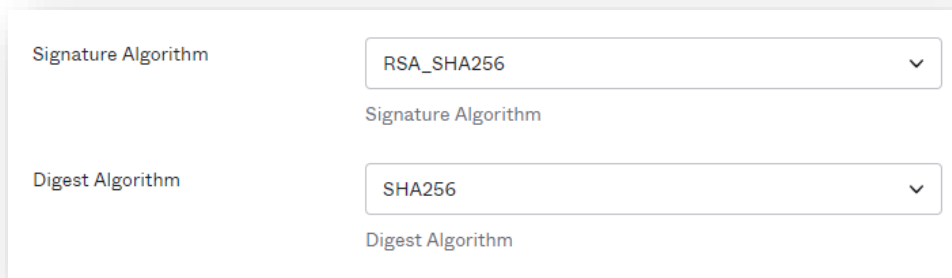
**Your Evotix team**

## OKTA CONFIGURATION CHANGES

### Changing Encryption on Okta SSO WS-Fed Template

Evotix is updating the Identity Server for our Assure Service. The latest version no longer supports SHA1 encryption algorithm. To ensure that your Single-Sign-On continues to function after the upgrade please follow the steps below to update to SHA256.

1. Sign-in to Okta and go to the Admin area
2. Open Applications > Applications and Select the Assure application
3. In application settings go to the General tab > Click Edit in App Settings
4. Change the Signature Algorithm to RSA\_SHA256
5. Change the Digest Algorithm to SHA256
6. Click the Save Button
7. Notify your Evotix CSM that you have made the change



The image shows a screenshot of the Okta Admin console interface. It displays two configuration fields for an application. The first field is labeled 'Signature Algorithm' and has a dropdown menu with 'RSA\_SHA256' selected. Below this field, the text 'Signature Algorithm' is repeated. The second field is labeled 'Digest Algorithm' and has a dropdown menu with 'SHA256' selected. Below this field, the text 'Digest Algorithm' is repeated.