

ASSURE IDENTITY SERVER UPGRADE

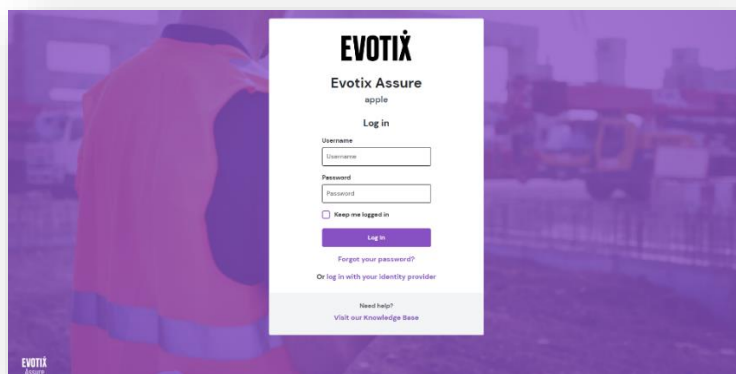
On 30 January 2023, we are upgrading our identity server to the latest version. This is the component of the Assure service that handles user logins and Single-Sign-On (SSO) requests.

Why are we doing this?

Upgrading the identity server to the latest version ensures that Assure remains secure. The upgrade will also allow us to offer additional Single-Sign-On protocols such as SAML 2 in the future.

How will this impact my users?

The only noticeable change for users will be the new look of the Assure login page. A customer admin user will be able to update the background image on the login page in the configuration menu.



What do we have to do?

You don't have to do anything. Customers using a regular login or single-sign-on (SSO) from Azure AD/ADFS to login to Assure, will not have to make any IT configuration changes. Only customers using Okta have been identified as having to make a configuration change. Those customers have been contacted individually by our customer success team.

If you have made any changes to your settings that we are not aware of, please contact your customer success team or raise a ticket via the Evotix Support centre. And of course, if you have any questions or we can assist in any way, please do not hesitate to reach out.

Stay safe,

Your Evotix team