

A photograph of several blue and red Owens Group trucks parked in a lot. The trucks feature the 'owensgroup.uk' logo and 'owens' branding. The license plate of the central truck is 'PN71 HHB'.

EVOTIX



Case Study

Evotix: The Perfect Health and Safety Software for Owens Group

Industry

Transport & Warehousing

Employees

1,000+

Customer since

2016

At a glance:

- Transport and warehousing company.
- Employing more than 1,000 people nationwide.
- Annual turnover of £70m.
- Operates more than 1,000 vehicles.
- Evotix customer since 2016.

About Owens Group

Owens Group is one of the UK's leading transport and warehousing companies with depots that provide over one million square feet of warehousing across the UK. The Group's operations run 24/7 across its UK network and 90% of its fleet are under three years old.

Health and Safety **Ethos** at Owens Group

Top-down safety culture

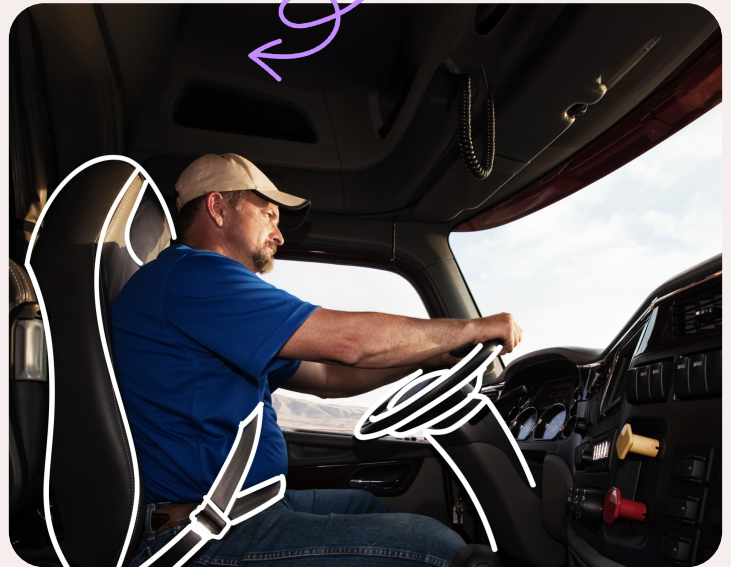
The Owens Group directors have a proactive, open-door policy on health and safety. They participate in any action plans or hazard training, helping to reinforce the importance of health and safety to staff.

Reason for Change

The existing Excel reporting system had become resource-intensive and cumbersome to manage. Issues ranged from spreadsheet corruption to server problems that had previously resulted in the loss of accident information.

The Outcome

- 01** To standardise health and safety performance measurement across the geographically disparate group.
- 02** To simplify the local process for recording and updating incidents and accidents.
- 03** Increased visibility for management to monitor compliance across the company.



The Results

Nothing less than transformational.

- 01** Administrative re-work has been significantly reduced and double-entry of data is no longer required.
- 02** Costs and staff time are saved, enabling a faster response.
- 03** Enhanced visibility and more effective health and safety performance reporting to senior management is achieved.

Why Health and Safety Software?

Recognising that employee safety was a business imperative, the Group engaged a consultancy firm to:

Improve their internal understanding and knowledge of industry best-practice.

Source a solution that would fit their business, now and in the future.

Owens Group wanted a **single software solution** in order to collate all the Group's health and safety information **accurately and in one place.**



Why Owens Group Chose Assure

The configurable software solution from Evotix

- ✓ Assure provides an intuitive consumer-style interface, reachable from anywhere via any web-enabled device so incidents can be recorded immediately.
- ✓ Assure offers powerful search and filtering tools, including configurable graphs and tables in user-specific dashboards which instantly display relevant KPIs.
- ✓ Assure guarantees data integrity and stability. Every action in the system log is tracked with notification of any change.
- ✓ Assure maintains configurability and a flexible approach.
- ✓ Assure guarantees easily accessible software.
- ✓ Assure maintains configurability and a flexible approach.

Increased levels of uniformity and visibility

Higher efficiency in reporting accidents and incidents.





Every incident is reported via a company-wide Safety Management Portal that is accessible from a tablet or mobile device and all stakeholders are notified automatically when an incident occurs.

All incidents are assigned to an appropriate department.



Outcome

On The Road to Success

-  **High levels of employee engagement**
Owens Group combined Evotix's health and safety solution, Assure, with its own sector expertise.
-  **Assure well-received by employees**
The software removed the need to manually enter and duplicate information, such as insurance forms.
-  **New valuable data**
The increase in reports of near misses and minor accidents has provided the company with more data.
This has contributed to the installation of early preventative measures to reduce potential risks and hazards.
-  **Performance data is instantly accessible**
The Group has seen a significant reduction in resource costs, while better usage of time and effort has led to a clearer understanding of the company's true safety performance. This allows the Group to track trends and manage them proactively.

All employees use Assure to report all incidents, accidents and near misses, with 100% adoption

Resource savings have maximised outputs from administrators to assist in other parts of the business.

The Group's incident rate has dropped significantly and has seen a six-figure saving since Assure was implemented.





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Let's chat

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Our Evotix team is passionate about applying market leading technology to create safer, smarter workplaces, partnering with organisations that value people's safety, communities and the planet.

As safety professionals and long-term leaders in the Verdantix EHS Green Quadrant, our deep and practical insight addresses your evolving needs, helping you achieve your health, safety and sustainability goals.

Evotix: your all-around partner for the journey.

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