

EVOTIX



GROUP LOTUS

INDUSTRY
Automotive

Customer since
2020



Employing
1,300+
Globally



DRIVING SAFETY FORWARD: GROUP LOTUS & EVOTIX

Group Lotus is a British manufacturer of high-performance sports cars. With a history of success in Formula One, Lotus vehicles are known for their efficient, lightweight construction. The company also operates a third-party engineering service, Lotus Engineering.

In recent years, Lotus has focused on developing all-electric sports cars. Today, the company manufactures three models: the Emira, the Evija and the all-electric SUV Eletre. Headquartered in Norwich, UK, the company employs over 1,300 people worldwide.

DAY-TO-DAY CHALLENGES

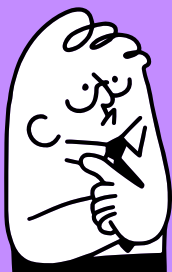
Health and Safety Coordinator Andy Pointer describes the company's Norwich factory as a place of **"constant movement"**, bustling with workers, machinery, cars and equipment. In such a busy environment, staff on every level must engage with health and safety policies and procedures to ensure the safety of those working on the floor.



Most of the risks that we see come from the shop floor.

ANDY POINTER

Health and Safety Coordinator



Pointer notes **"It's really important that we [in leadership] work with the people that are on the shop floor to try and reduce the risk as much as we possibly can."**



But the company's cumbersome paperwork-based processes didn't encourage workers to engage with safety. Lotus' SHE team, led by Safety, Health and Environment Manager Nick Anderson, struggled to promote their use.

In addition, the paper system made it difficult for Lotus to take corrective actions after an incident.



With paper systems, you end up with folders and folders of paper and it becomes irrelevant. And there's no good follow-up from a paper system. You'll never get reminded: have you done this? Have you checked this? This is now overdue. So that's a big thing.

AARON SADDLETON

Supervisor



BEFORE EVOTIX

While employee engagement was Lotus' overarching safety challenge, other issues presented significant difficulty.

For example, as Lotus experienced rapid development across multiple sites, the company's SHE team found it difficult to manage contractor activity, maintenance and installations of equipment.

Lotus also found it challenging to manage safety data in a comprehensive and productive way. **"We had a ton of data already but generating reports from that and presenting it to our stakeholders was difficult"**

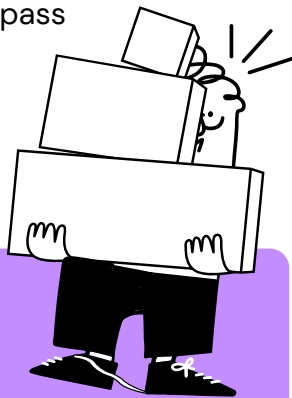
Anderson says.

With no effective way to organise or analyse safety data, Lotus' SHE team was unable to put it to use.

WITH EVOTIX

Since implementing Assure, Lotus has seen a **vast improvement in employee engagement with health and safety.**

The system continues to surpass Lotus' expectations, says Anderson:



The numbers speak for themselves. **We've increased engagement big-time** and found value quickly with Evotix Assure.

In addition to increasing engagement, Assure has transformed the way Lotus handles reporting, recording and analysing safety data, making it possible for Lotus' SHE team to ensure that safety concerns are addressed.



The various capabilities across the platform allow us to **improve our safety stance** and follow up on incidents.

THE OUTCOME

Transforming safety data

Since implementing Assure, Lotus has transformed multiple safety processes including hazard spotting, contractor management, risk assessments and near-miss reporting.

In 2021, Lotus used Assure to launch Make It Safe, an ambitious hazard-spotting campaign. **“Our main objective was to get people more focused on what was happening around them and take ownership rather than leaving it for someone else to fix”** Anderson says.

In 2021, the company received 5,000 hazard reports and ended the year with a 98% close-out rate.

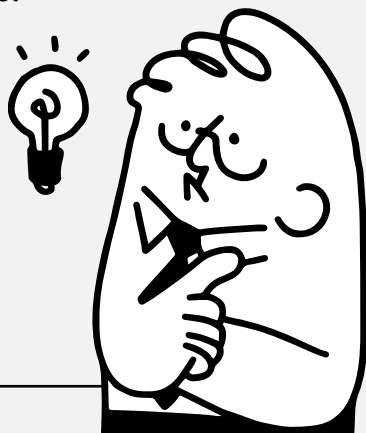
5000 hazard reports **98%** close-out rate

Lotus employees have worked with the SHE team to create over **600 detailed, relevant risk assessments**.

Lotus now manages a streamlined contractor register, making it easier to control contractors' insurances, competence certificates, permits to work and more. **“Implementing Assure took our contractor management from zero to one hundred”** Anderson says.

Anderson says **near-miss reporting was non-existent before the company implemented Assure**.

Now, the SHE team has been able to encourage workers to **regularly report near misses**.



Speed, centralisation and visibility

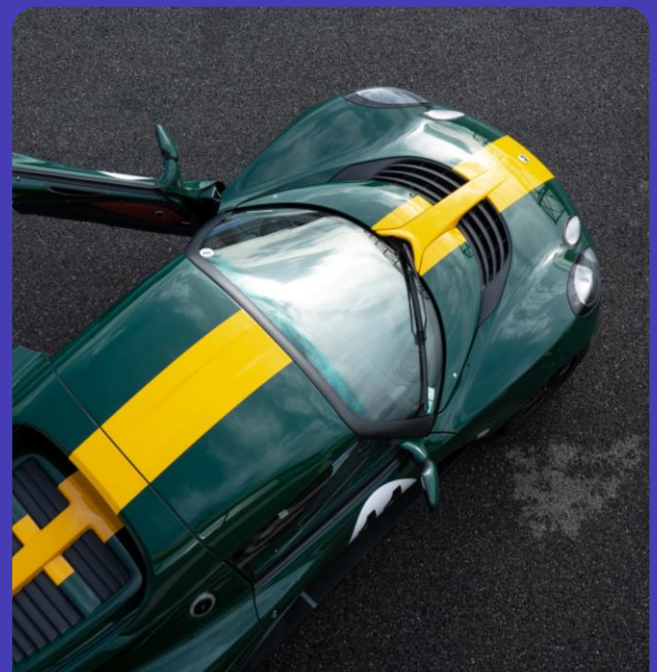
Employees at Lotus have constant access to the portal via phone or tablet and are able to report hazards, near misses and incidents immediately. **This has been a game changer at Group Lotus**, allowing for quick reactions from the SHE team.

Additionally, managing contractors has **never been easier for the company**. Assure has made permits to work, certificates of competence and insurance documents organised and accessible. As Anderson explains:



Everything's instant now. We can have everything on that system, under one roof, for all our people, and it becomes the go-to place.

Organisation-wide visibility has also improved. Assure allows the SHE team to monitor contractors with ease. **“We don't have to walk around on-site just to find out who's doing what”** Anderson says. **“We can just log in and see everything that's going on.”**



A configurable system

Assure's flexibility is an invaluable resource for Lotus. By configuring the system to their specific needs, the company has realised Assure's full potential. In addition to using the software for SHE processes, the company has shifted several internal processes onto the portal. For example, they've been able to order PPE and contact mental health first-aid workers via the portal.

“

That's what I like about [Assure]. It's not just off-the-shelf. You can tweak it and have it do what you want it to do. We've pushed the boundaries of what the system was initially offered to us for.

NICK ANDERSON
Safety, Health and Environment Manager



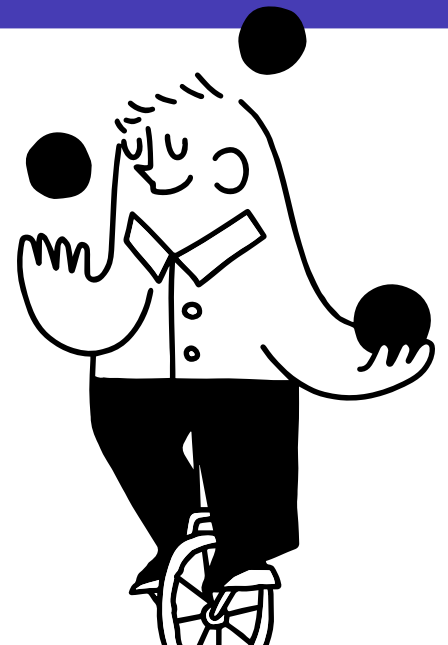
Promoting multi-level engagement

Lotus has used Assure to engage senior managers on an unprecedented level. The company recently rolled out a **robust audit schedule**, giving executive directors monthly opportunities to engage with their team directly on health and safety.

In addition, by offering employees access to the portal, the SHE team has given employees ownership over health and safety.

SADDLETON EXPLAINS

“By actually inputting information into the system themselves, they are triggering the actions and then they're notifying the supervisors and managers to **actually take the action they're raising.**”



WHY EVOTIX?

Lotus was looking for a centralised, user-friendly system that could boost engagement and streamline the processing of safety data. But what, ultimately, made them choose Evotix?



What I liked about Evotix was the personal touch the team brought.

“The support we get from Evotix has been good. We have a customer success manager, and we speak quite regularly. We've maintained contact with the implementation specialists we initially worked with to discuss improvements” Anderson says.

For the future

LOTUS PLANS TO CONTINUE TO MAKE THE MOST OF ASSURE.

“For the future”, Anderson says, “we have to continue the work we're doing on improving health and safety behaviours. If our supervisors, team leaders and managers can continue to modify their behaviour and increase engagement with health and safety, then it will ultimately improve the behaviours of the people doing the job.”

TO DATE, EVOTIX HAS HELPED LOTUS:



Create relevant, detailed risk assessments



Organise and analyse safety data



Improve employee engagement



Foster a culture of ownership around health and safety



We're just at the start of that journey.



US
Chicago



+1 (872) 215 5913



UK
London
Manchester
Glasgow



+44 (0) 161 521 8490



AU
Melbourne



+61 3 8595 5909

CONTACT US FOR MORE INFO

contact@evotix.com



At Evotix, our focus is simple: to help reduce the number of workplace accidents. We've been dedicated to this mission for over **25 years** and have since expanded globally.



By providing an intuitive, simple and engaging software solution for humans – we transform your workplace and empower your people.

Evotix is committed to creating an SHE journey that's more than just a checkbox. We proactively solve your organisation's SHE challenges to create a safer and smarter future.

We know that behind every accident, there is a name and a family – which is why we're passionate about making them a thing of the past.

Want to find out more?

Visit evotix.com



Evotix



Evotix_