EVOTIX

CITRIX

SECTOR
Technology

LOW RISK, HIGH REWARD

"If someone asked me whether or not to invest in Evotix, I would say absolutely yes.

As a health and safety professional, it gives me everything I need in one place and it's so easy to use. It's just such a great system. The fact that I've used it three times now speaks volumes."

DAWN HEMMINGS,
Occupational Health and Safety Director at Citrix

Citrix Systems is an American multinational cloud computing and virtualization technology company that provides server, application and desktop virtualization and cloud computing technologies.

Citrix was looking for a solution to their health and safety management problem. As a global, low-risk company, Citrix needed a solution that would address their relevant risks, such as upper limb disorders, eye and neck strain and shoulder pain.

Citrix also needed a system that would help ensure compliance with relevant regulatory bodies when it came to safe home and office working, and help them carry out workstation assessments.

Number of Employees

10,000

Geographical Scope

Citrix is a global company, with offices all over the world. While it mostly hosts a call center environment, the company must ensure the safety of all employees both at home and in the office. With employees geographically spread out, Citrix found it difficult to communicate the importance of safety.

Lack of Standardization

Before bringing in a software solution, one of the biggest challenges faced by the safety team was the standardization of manual processes. Receiving consolidated reports of incidents was difficult as health and safety information could be recorded on paper, by email or by phone. There was no standardization among health and safety processes, making it difficult to view data collectively and derive useful analytics from it.

Presenting Information

Since the company lacked a unified method of reporting or information collation, Citrix did not have a clear view of where the company stood when it came to health and safety as a whole. Gathering this information was a manual, time-consuming task.

Lack of Clarity

Before Evotix, employees did not know where to report incidents and would often forgo reporting entirely.

"Even though we are low risk, we still have legislation to comply with and Evotix helps us do this."

WHY EVOTIX?

"We wanted a one-stop-shop for everything health and safety, so we selected Evotix Assure.

My [previous] knowledge and experience of the system allowed me to understand that Evotix was exactly what we needed."

– Dawn Hemmings

Evotix developed their software not just with health and safety professionals, but with people on the shop floor. This made the software simple and user-friendly.

Employees don't have to be trained on how to use the program and can fill out forms quickly and conveniently.

Evotix Assure, the health and safety management system, can also be used globally. This was perfect for Citrix.

"I come back to Evotix time and time again because of the ease of use. You don't have to train people to use it, the forms are all there, and it's consistent. Everything that I need as a safety management professional is right there in front of me."

What Citrix wanted

- An easy-to-use system
- A one-stop shop for everything health and safety
- Enhanced data collection, with tools such as graphs and dashboards
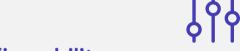
Results

"My job would be way more difficult without Evotix. I'd be in and out of different systems – and managing paper systems can be especially difficult and time-consuming. Working with Evotix has saved me a lot of time and having everything in one place makes it so much easier to manage."

Better Data

Now that everything is one place, Citrix can run reports, analyze data and create dashboards with critical information.

The company can dive deep when it comes to data and easily access the information needed rather than trying to pull it all together from different systems and sources.

Configurability

The system was configured specifically to work for Citrix, in a way that other companies may not have used the program before. Citrix configured Evotix Assure to their needs easily. The system can be tested and if a mistake is noticed, it can easily be changed. Assure can be adjusted to comply with feedback, which has enabled it to evolve alongside Citrix.

Legal Compliance

With the workstation assessment easily accessible with Evotix Assure, Citrix can make sure they meet compliance with the Americans with Disabilities Act. Because many of the company's employees work from home and need specialized equipment, ensuring compliance is vital. The workstation assessment enables Citrix to respect legislation and helps them better understand and satisfy their employees' needs.

"Evotix helps us avoid the risk of being fined for not being compliant with the many North American regulatory requirements. The cost of the software is minimal compared to what the cost would be if we ever have a major workers' compensation claim or if we are ever fined for non-compliance. This software helps us stay compliant and provide material proof that we are following regulations."
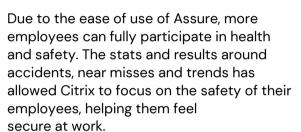
JEFFREY DEAN,
Senior Director of Global Risk Services

Planning Ahead

Before Evotix, Citrix was preoccupied with simply understanding the state of their health and safety. Now, with the help of data collected by the software, Citrix can really focus on delivering long and short-term plans for progression. Rather than understanding where the company is at a current state in time, Citrix can use valuable data to move forward.

Senior Leadership Support

Conversations with senior management about health and safety are now much more direct at Citrix. As a data-driven company, all proposals must be backed up by data. Evotix Assure can easily provide information that justifies costs and directions. The health and safety management team can now present senior leadership with good data that shows where the company is going and how to make things simpler for employees.

Change of Safety Culture

Due to the ease of use of Assure, more employees can fully participate in health and safety. The stats and results around accidents, near misses and trends has allowed Citrix to focus on the safety of their employees, helping them feel secure at work.

Employee Satisfaction

Citrix has reported that acceptance from their employee base has been tremendous. Citrix specifically looked for a system that would be easy for employees to use globally and remain sustainable in the long term. Evotix has delivered both.
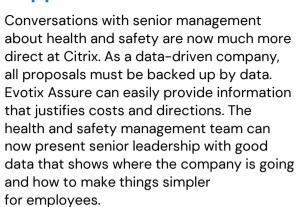
IMPLEMENTATION WITH EVOTIX

"The support that we received was great. The team is very quick to get back to you with solutions and they don't just do it for you, they show you how to do it so that you can control the system yourself. You end up living and breathing the system. I am able to go in there and quickly change things to how I want it."
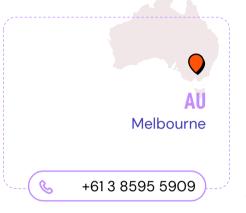
THE FUTURE WITH EVOTIX

Citrix aims to continue improving and prioritizing health and safety across their organization. The goal of the company is to grow, and to do so, Citrix must employ programs that can upscale quickly and directly. As Citrix adds to their employee population, Evotix Assure can continue to support their health and safety goals. Evotix provides Citrix with a clearer view of their incidents and accidents, giving them much more information to work from. Moving forward, Citrix can plan better, strategize and make improvements. They can ensure that they are doing the right things for their company without guessing blindly, wasting resources, and misusing time.

To **learn more about Evotix,** watch the video below to get more of an understanding of the Evotix and **Citrix success story!**

Reach out to our team if you would like to discuss health and safety at your organization today. We look forward to hearing from you and embarking on a safety journey together.

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CONTACT US FOR MORE INFO

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> At Evotix, our focus is simple: to help reduce the number of workplace accidents. We've been dedicated to this mission for over **25 years** and have since expanded globally.

By providing an intuitive, simple and engaging software solution for humans – we transform your workplace and empower your people.

Evotix is committed to creating an EHS journey that's more than just a checkbox. We proactively solve your organization's EHS challenges to create a safer and smarter future.

We know that behind every accident, there is a name and a family – which is why we're passionate about making them a thing of the past.

Want to find out more?

Visit **evotix.com** ➤

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